

The Consultation Institute has overseen MAN's engagement on Develop and Assess, Stage 2 of CAP1616, and endorses its approach.

This has involved commenting on the proposed engagement strategy and subsequently its implementation.

We have examined documentation, reports, presentations and other inputs. We have not been able directly to observe any of the discussion sessions or forums.

We have worked at a mainly arms-length distance with MAN; throughout the process our main point of contact has been the airport's Future Airspace Consultation Manager. Key elements of the engagement have been allocated between MAN staff (for engagement with stakeholder organisations and elected representatives) and a third-party supplier, YouGov (for wider Focus Groups and Forums).

The engagement work carried out by MAN staff has been thorough and professional. YouGov's work has been found to be of a high standard, diligent and robust. The reports produced cover highly complex and detailed concepts, with many maps, graphs, diagrams and tables; we judge them to be well reasoned, and conveyed in as clear and accessible manner as the content permits, thereby offering lucid recorded and reported evidence of the successful engagement.

The Consultation Institute provided direct advice and guidance to MAN, signing off on the following elements:

- Stage 2 proposed engagement strategy
- Stage 2 phase 1 engagement materials: pre-read, presentation and accompanying script
- Feedback reports from YouGov and MAN Stage 2 phase 1 engagement sessions
- Stage 2 phase 2 engagement materials on departure and arrival route options: pre-read materials, presentation and accompanying script
- Feedback reports from YouGov and MAN Stage 2 phase 2 engagement sessions
- Stage 2 Summary Report and Stakeholder Engagement Report.

The Institute is satisfied that the approach taken aligns with our best practice standards and has been delivered with a high degree of care and attention. We believe that the responses, insights and inputs from stakeholders (at discussion sessions) and the general public (through professionally-recruited forums) across two phases, have been successfully captured in this report and the supporting documents; the resulting Route Options therefore, to our satisfaction, align with the Statement of Need, Design Principles and the engagement strategy.

The Consultation Institute
September 2022