

## **Appendix E**

# **Stakeholder Feedback Received on SOU Engagement Process**

**COMPTON & SHAWFORD PARISH  
COUNCIL**

# **Stage 1B – Engagement Review Feedback Form**

## Southampton Airport - Airspace change

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Thank you for taking the time to take part in Southampton Airport's engagement process, regarding the development of our airspace change proposal.

We would be grateful if you, or a relevant person within your organisation, can answer the attached questions regarding our engagement process so far. Your feedback is valuable to us and will help us in any future engagement we undertake.

Please return the form by 7<sup>th</sup> August 2019.

**Contact details:**

Name	[REDACTED]
Title	[REDACTED]
Organisation	Compton and Shawford Parish Council
Telephone	[REDACTED]
Email Address	[REDACTED]

**Question 1**

I feel the engagement process so far has increased my awareness and understanding about the need for airspace change, both for Southampton and the wider UK.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Comments:

Perhaps the public should know.

**Question 2**

I feel that the engagement process so far has allowed me to demonstrate our views about the use of airspace, and any proposed changes to airspace use.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Comments:

Demonstrating is one thing but the effect of such engagement is another. It should be "meaningful"

**Question 3**

I think that Southampton Airport's approach of seeking thoughts and feedback on airspace change prior to any proposed design principles being formulated is important.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Comments:

This is a strange question?

**Question 4**

Please outline what worked well in the engagement process as well as how Southampton Airport can improve their engagement in the future?

The above questions are phrased in a way that may not facilitate constructive criticism.

There is far too much jargon used in the discussion which makes some of the it meaningless to lay people. This discourages their engagement.

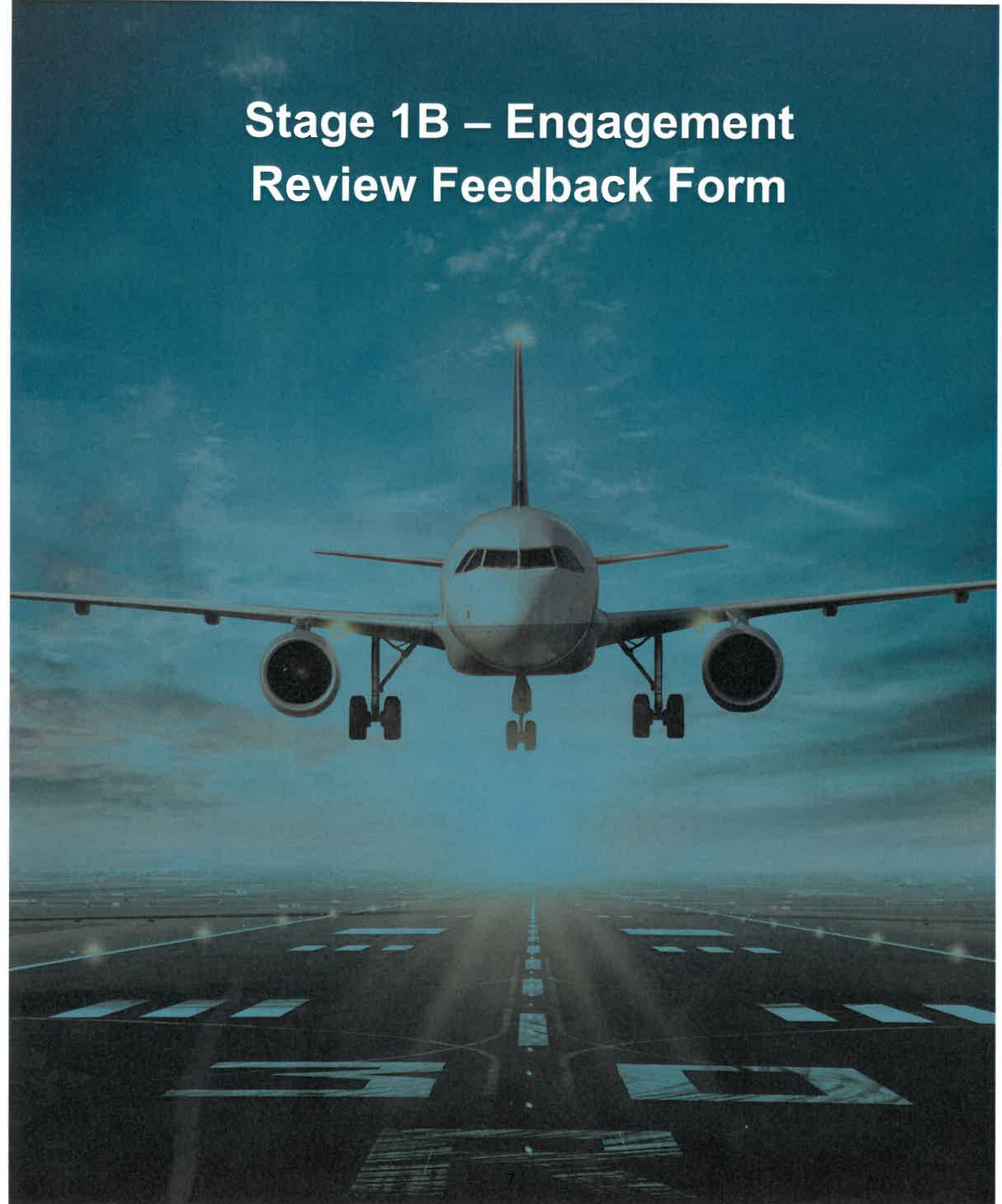
Care needs to be taken in balancing the respective input of the different groups involved here. It may appear that some groups are overrepresented in terms of priorities, eg GA vs local amenity.

**Question 5**

Do you have any other comments regarding this process?

Please keep it meaningful but a very welcome and thorough piece of engagement.

# Stage 1B – Engagement Review Feedback Form



## Southampton Airport - Airspace change

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Please return the form by 7<sup>th</sup> August 2019.

### Contact details:

Name	[REDACTED]
Title	[REDACTED]
Organisation	Townhill Park Residents Ass
Telephone	[REDACTED]
Email Address	[REDACTED]



**Question 1**

I feel the engagement process so far has increased my awareness and understanding about the need for airspace change, both for Southampton and the wider UK.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

**Question 2**

I feel that the engagement process so far has allowed me to demonstrate our views about the use of airspace, and any proposed changes to airspace use.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

**Question 3**

I think that Southampton Airport's approach of seeking thoughts and feedback on airspace change prior to any proposed design principles being formulated is important.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

**Question 4**

Please outline what worked well in the engagement process as well as how Southampton Airport can improve their engagement in the future?

The information given and supplied was ~~of~~ fantastic and informative.  
Also I think if the Souths and Norths current approaches were shown so it can show the advantage of the current new technology being used on the South and how this will also help with the routes in the Airspace design.

**Question 5**

Do you have any other comments regarding this process?

**LASHAM GLIDING SOCIETY**

## Southampton Airport - Airspace change

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Thank you for taking the time to take part in Southampton Airport's engagement process, regarding the development of our airspace change proposal.

We would be grateful if you, or a relevant person within your organisation, can answer the attached questions regarding our engagement process so far. Your feedback is valuable to us and will help us in any future engagement we undertake.

Please return the form by 7<sup>th</sup> August 2019.

### Contact details:

Name	[REDACTED]
Title	
Organisation	Lasham Gliding Society (LGS)
Telephone	
Email Address	[REDACTED]

**Question 1**

I feel the engagement process so far has increased my awareness and understanding about the need for airspace change, both for Southampton and the wider UK.

- Strongly Agree  
 Agree  
 **Disagree**  
 Strongly Disagree

Comments:

The regulatory requirement for the ACP remains unclear. Even with the optimistic forecast for ATM growth, capacity increase was stated as not being a reason for the ACP. FASI-S and general airspace redesign in the southeast, coupled with a desire/mandate(?) to introduce PBN RNAV1 procedures and remove the Winchester orbit were understood to be the key reasons.

**Question 2**

I feel that the engagement process so far has allowed me to demonstrate our views about the use of airspace, and any proposed changes to airspace use.

- Strongly Agree  
 **Agree**  
 Disagree  
 Strongly Disagree

Comments:

We have 'demonstrated our views', but the real question is whether they will be acted on.

**Question 3**

I think that Southampton Airport's approach of seeking thoughts and feedback on airspace change prior to any proposed design principles being formulated is important.

- Strongly Agree  
 **Agree**  
 Disagree  
 Strongly Disagree

Comments:

This is not Southampton's concept, it is a CAP1616 requirement.

**Question 4**

Please outline what worked well in the engagement process as well as how Southampton Airport can improve their engagement in the future?

We welcome the obvious efforts made to engage stakeholders. [REDACTED] and the BECG team encouraged discussion.

The approach in the first mtg (27 June) worked well in parts (discuss 7 themes for 10 minutes at each table then one person summarised for each table). The discussion was useful, but having one person try to do a 5 minute summary of 70 minutes work on 7 themes didn't work well.

The notes circulated by SOU following the first Workshop on 27 June were not entirely accurate, notably concerning the several questions raised in that mtg about the regulations which were claimed to require the ACP. Also, the need for a 'general' section of Design Principles was identified in the mtg yet this appears not to have been noted or actioned.

The second mtg on 23 July ran out of time due to questions and inputs, which was perhaps predictable given that three different stakeholder groups (Aviation/Councils/Environmental) were represented. In the 'Summary of Feedback' the final two themes were barely discussed and many stakeholders were disappointed that the two-slide summary presented in the mtg (now down to 6 themes) did not properly reflect their previous inputs, neither were each of those 6 themes discussed individually. When given 10 minutes to discuss the final 6-theme summary, many stakeholders spent the time individually reading the themes trying to see what was missing/different.

The final 'Summary of Feedback from other groups' was very brief and too high level.

The process did not converge during the meeting. The 'final' list of Design Principles sent to attendees after the meeting for final feedback were those presented on the slides at the end of the meeting. It is not clear whether these will be modified further due to inputs given during the meeting or only as a result of written feedback after the meeting.

This places a heavy reliance on further written inputs being provided and incorporated in the final Design Principles.

We hope this feedback is useful.

#### Question 5

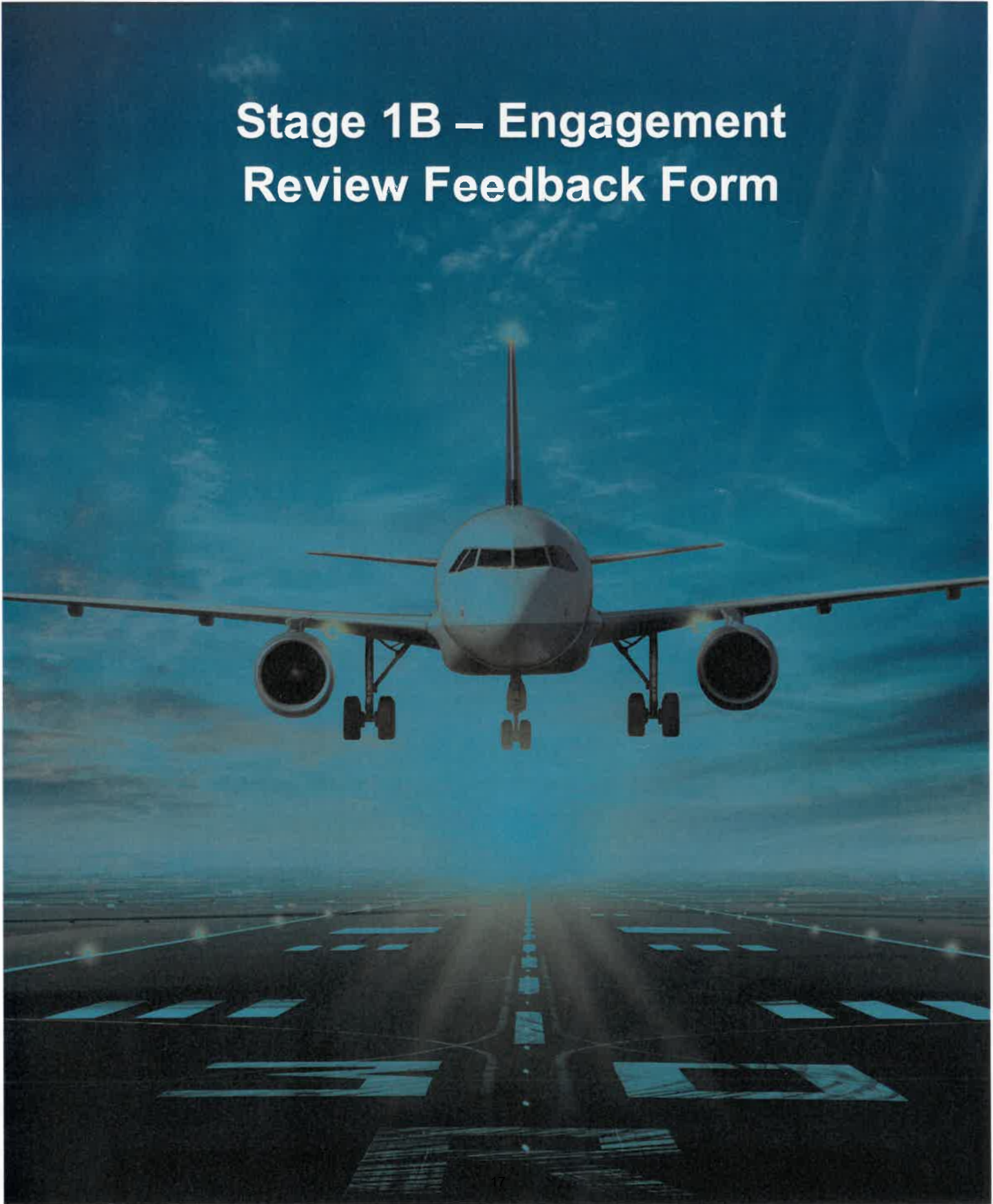
Do you have any other comments regarding this process?

See answer to question 4.



**AUTISM HAMPSHIRE**

# Stage 1B – Engagement Review Feedback Form



## Southampton Airport - Airspace change

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Thank you for taking the time to take part in Southampton Airport's engagement process, regarding the development of our airspace change proposal.

We would be grateful if you, or a relevant person within your organisation, can answer the attached questions regarding our engagement process so far. Your feedback is valuable to us and will help us in any future engagement we undertake.

Please return the form by 7<sup>th</sup> August 2019.

### Contact details:

Name	[REDACTED]
Title	[REDACTED]
Organisation	AUTISM HAMPSHIRE
Telephone	[REDACTED]
Email Address	[REDACTED]

Question 1

I feel the engagement process so far has increased my awareness and understanding about the need for airspace change, both for Southampton and the wider UK.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

The organisation has only attended the Stage 1B following up workshop but this did provide a brief overview.

Question 2

I feel that the engagement process so far has allowed me to demonstrate our views about the use of airspace, and any proposed changes to airspace use.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

Any comments on behalf of Autism Hampshire would not really relate to the airspace proposals so views have not been presented through the workshop.

However, the follow-up feedback and future input allow for our organisation's views and thoughts towards the plan.

**Question 3**

I think that Southampton Airport's approach of seeking thoughts and feedback on airspace change prior to any proposed design principles being formulated is important.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

**Question 4**

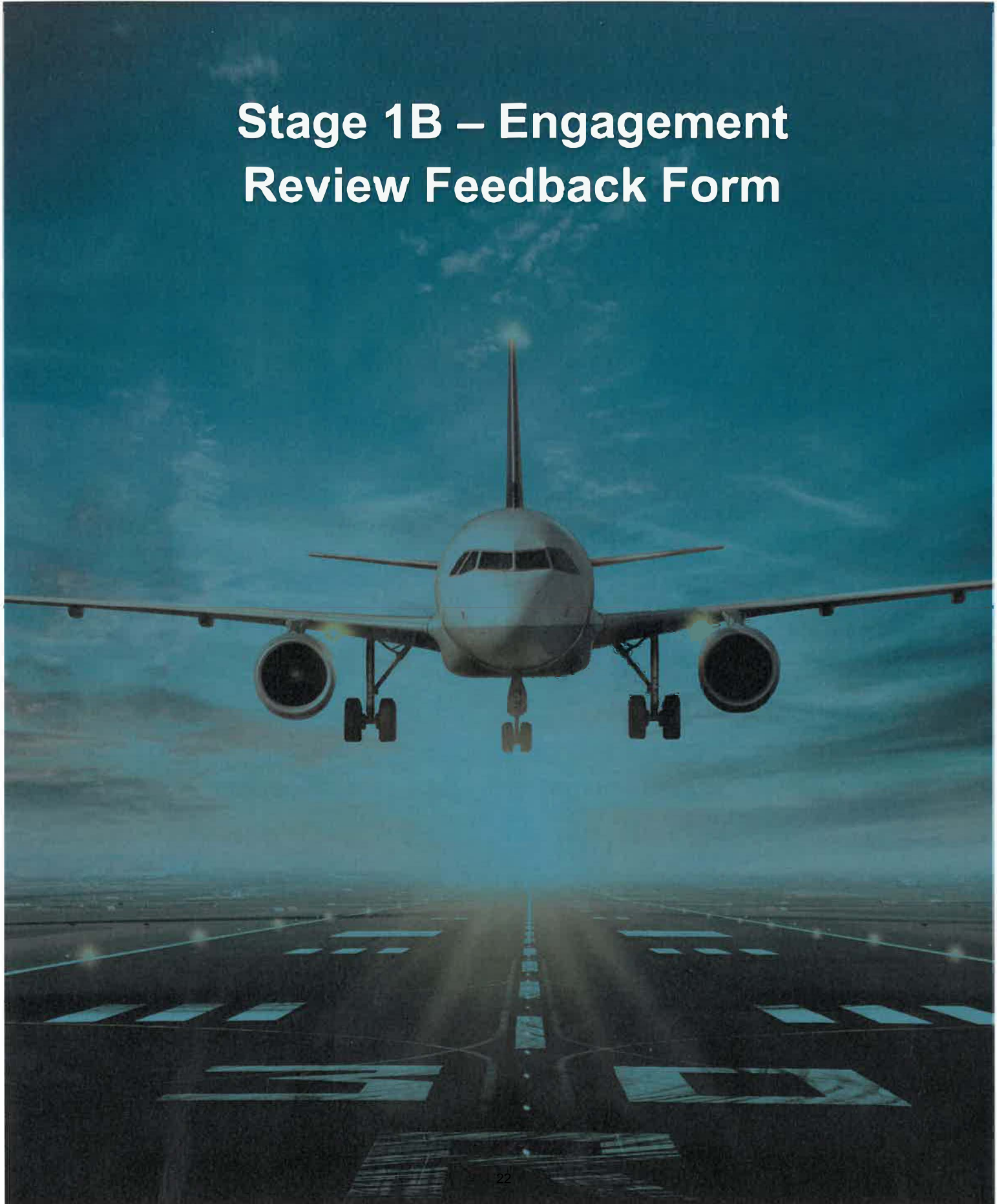
Please outline what worked well in the engagement process as well as how Southampton Airport can improve their engagement in the future?

Autism Hampshire would have been better placed within a Community Stakeholder Forum as the safety and environmental impacts are not something for us to be well enough informed to contribute to, but, the social benefits and supporting neurodiversity inclusion, a potential jobs created through the proposed and airport staff awareness and adjustments in the environment would be an area we could further contribute.

**Question 5**

Do you have any other comments regarding this process?

# Stage 1B – Engagement Review Feedback Form



## Southampton Airport - Airspace change

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Thank you for taking the time to take part in Southampton Airport's engagement process, regarding the development of our airspace change proposal.

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Please return the form by 7<sup>th</sup> August 2019.

### Contact details:

Name	[REDACTED]
Title	[REDACTED]
Organisation	Hampshire County Council
Telephone	[REDACTED]
Email Address	[REDACTED]

**Question 1**

I feel the engagement process so far has increased my awareness and understanding about the need for airspace change, both for Southampton and the wider UK.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

I am not quite sure if the drive for change is coming from UK government / CAA or from SIA - ie for economic reasons or NATS - or a combination of all 3.

**Question 2**

I feel that the engagement process so far has allowed me to demonstrate our views about the use of airspace, and any proposed changes to airspace use.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

I hope residents, parish councils will get an opportunity to comment on proposals - both for the airspace + airport expansion.



**Question 3**

I think that Southampton Airport's approach of seeking thoughts and feedback on airspace change prior to any proposed design principles being formulated is important.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

**Question 4**

Please outline what worked well in the engagement process as well as how Southampton Airport can improve their engagement in the future?

- Good presentations & plenty of opportunity to feedback.

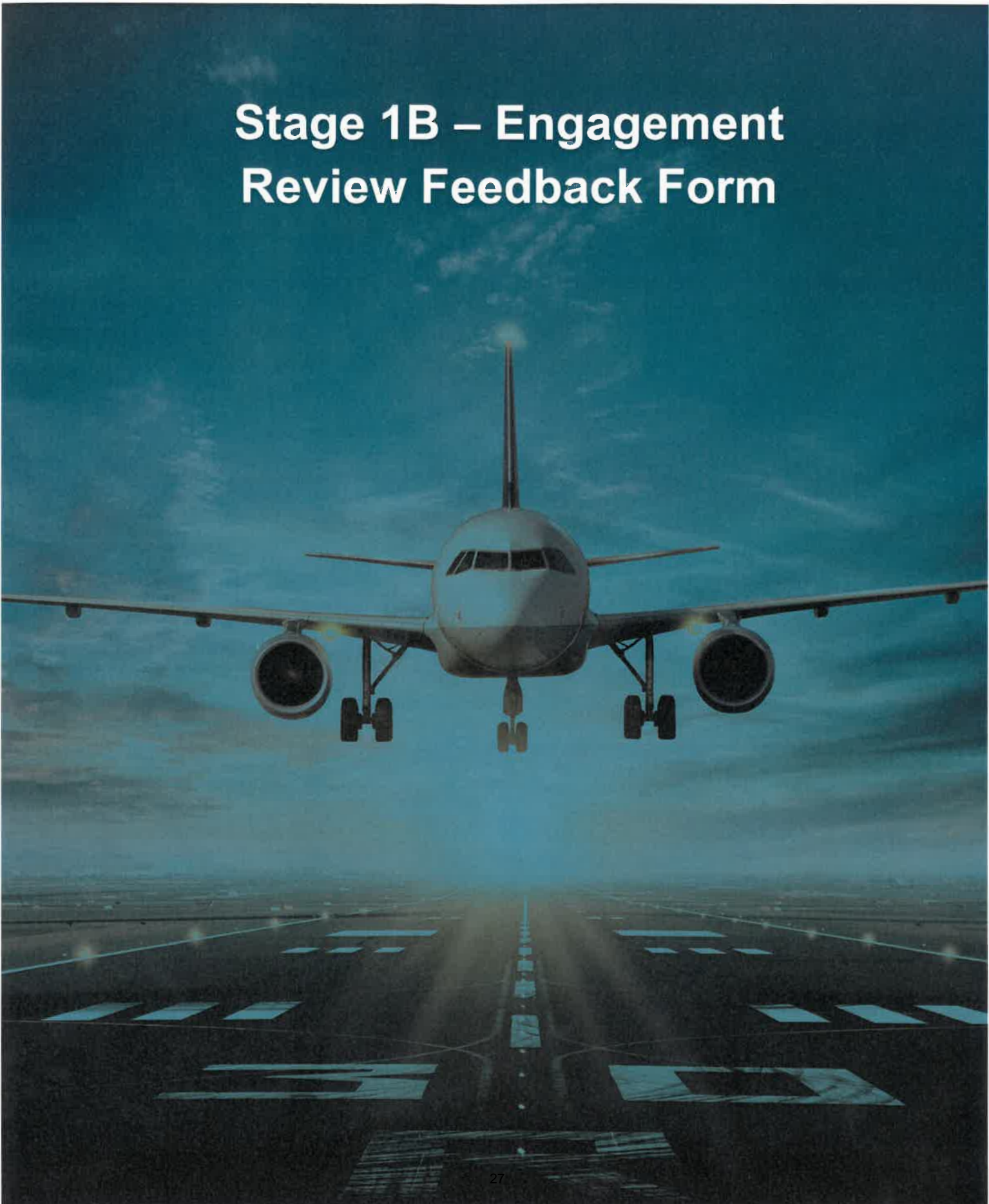
**Question 5**

Do you have any other comments regarding this process?

Please keep up environmental (carbon neutrality) at the "core" of your applications. Times have moved on and this needs a higher profile in your plans.

May Hacks!

# Stage 1B – Engagement Review Feedback Form



## Southampton Airport - Airspace change

Thank you for taking the time to take part in Southampton Airport's engagement process, regarding the development of our airspace change proposal.

We would be grateful if you, or a relevant person within your organisation, can answer the attached questions regarding our engagement process so far. Your feedback is valuable to us and will help us in any future engagement we undertake.

Please return the form by 7<sup>th</sup> August 2019.

**Contact details:**

Name	[REDACTED]
Title	[REDACTED]
Organisation	Eastleigh B.C of SOU Airport Consultative Ctee
Telephone	[REDACTED]
Email Address	[REDACTED]

**Question 1**

I feel the engagement process so far has increased my awareness and understanding about the need for airspace change, both for Southampton and the wider UK.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

*I already had a fair understanding from discussions with SOU Airport + also the UK ACC Annual Conference.*

**Question 2**

I feel that the engagement process so far has allowed me to demonstrate our views about the use of airspace, and any proposed changes to airspace use.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

Question 3

I think that Southampton Airport's approach of seeking thoughts and feedback on airspace change prior to any proposed design principles being formulated is important.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

Open discussion is vital with the Community to ensure 'ownership' & understanding of the need, the process & the potential outcomes.

Question 4

Please outline what worked well in the engagement process as well as how Southampton Airport can improve their engagement in the future?

The first of the two workshops functioned better than the second.

It was quite difficult to comment on some of the themes of the second workshop as they were ~~such~~ such that it was not possible to disagree.

It might have been helpful had the responses around planning been clearly separated out before being presented at the workshop. This would have concentrated the discussion better.

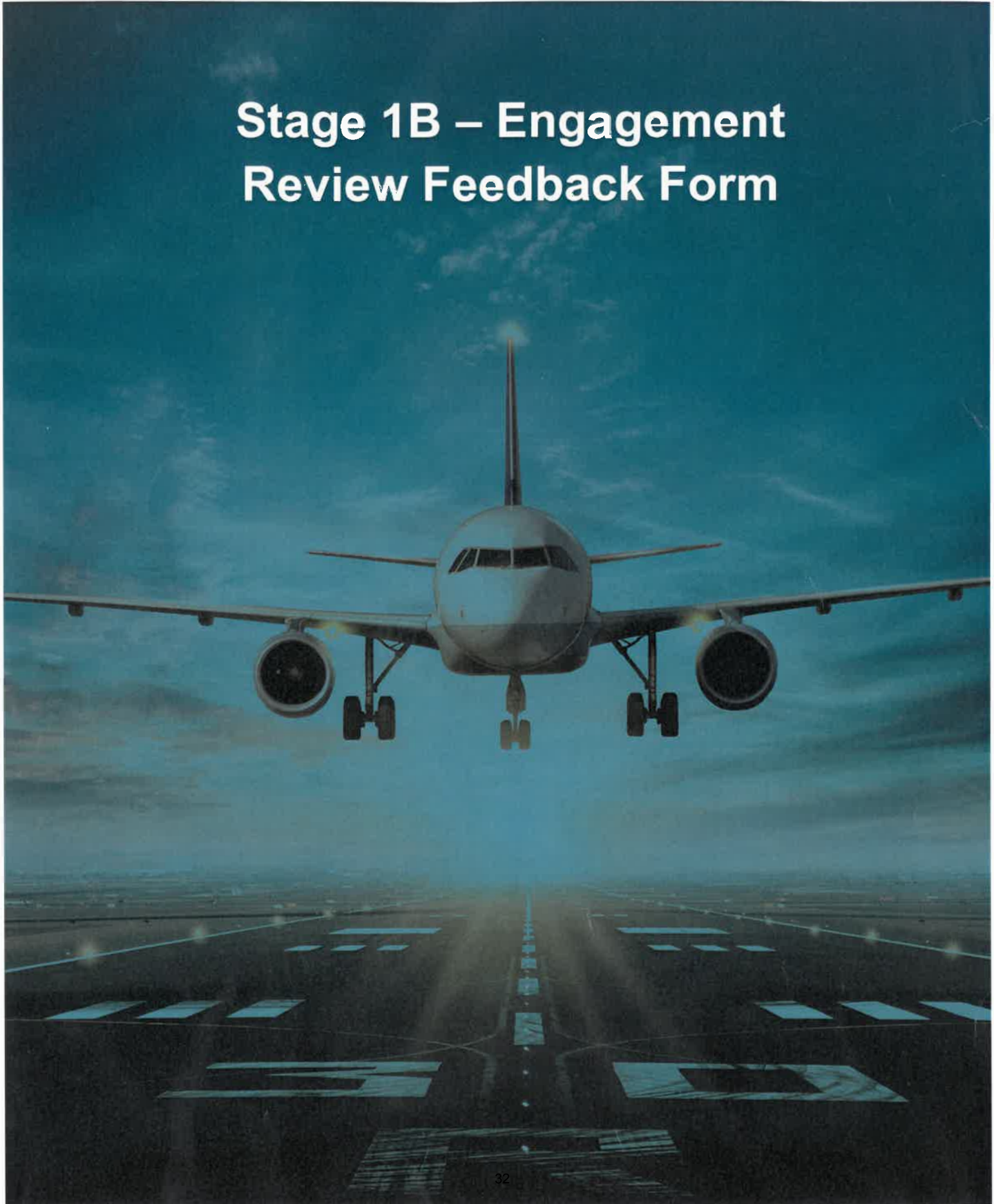
On my table there was a rep from NATS. It might have been useful for him to have been at the front with the facilitator as he had a lot of important knowledge he help shape the discussions. It would have been useful to have known which organizations overall had been invited in case anyone spotted any omissions.

**Question 5**

Do you have any other comments regarding this process?

I think that there were still a number of attendees who went away somewhat confused by the overall process → what the next step/s is/are.

# Stage 1B – Engagement Review Feedback Form





## Southampton Airport - Airspace change

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Thank you for taking the time to take part in Southampton Airport's engagement process, regarding the development of our airspace change proposal.

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Please return the form by 7<sup>th</sup> August 2019.

### Contact details:

Name	[REDACTED]
Title	
Organisation	Bishopstoke Parish Council
Telephone	
Email Address	

**Question 1**

I feel the engagement process so far has increased my awareness and understanding about the need for airspace change, both for Southampton and the wider UK.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

**Question 2**

I feel that the engagement process so far has allowed me to demonstrate our views about the use of airspace, and any proposed changes to airspace use.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

Question 3

I think that Southampton Airport's approach of seeking thoughts and feedback on airspace change prior to any proposed design principles being formulated is important.

- Strongly Agree  
 Agree  
 Disagree  
 Strongly Disagree

Comments:

Question 4

Please outline what worked well in the engagement process as well as how Southampton Airport can improve their engagement in the future?

THE INITIAL ENGAGEMENT WAS RUN WELL EXPLAINING THE  
 WHY'S SOME POSSIBLE OUTCOMES AND THE RELATIONSHIP  
 WITH THE AIRPORT'S MASTERPLAN.

QUESTIONS AT THAT TIME WERE ANSWERED AS WELL AS ONE WOULD  
 EXPECT, EXPLAINING TLA & FLA WHERE NECESSARY.

BECAUSE IT WAS ROUND TABLE GROUPS EVERYONE HAD A CHANCE  
 TO PARTICIPATE.

THE SECOND ENGAGEMENT WAS NOT RUN AS WELL, WAS A WHOLE  
 ROOM EVENT, WHICH CONSIDERATION TO THOSE THAT DID/MAY  
 HAVE QUESTIONS FROM MEETING ONE WAS NOT FULLY GIVEN ON  
 OCCASIONS. I UNDERSTAND THAT THERE WERE AVIATORS IN THERE  
 BUT THE PEOPLE'S REPRESENTATIVES NEED TO HEAR ANSWERS TO  
 RELEVANT QUESTIONS AND NOT CHALLENGES TO THE ANSWERS

**Question 5**

Do you have any other comments regarding this process?

THE MEETING SHOULD HAVE BEEN LONGER TO ALLOW FOR GREATER TIME TO TAKE QUESTIONS/FEEDBACK FROM THE PREVIOUS MEETINGS. SMALLER GROUPS ARE BETTER.

THE SECOND WAS RUSHED AND THIS DID NOT HELP THE NEED FOR UNDERSTANDING FROM FELLOW PEOPLE'S REPRESENTATIVES WHEN I REPORTED THAT VERY EVENING.

I MAY HAVE ANOTHER PRESENTATION TO MAKE, SO PLEASE TAKE SLIGHTLY MORE TIME TO EXPLAIN THINGS, ADMIT WHAT IS NOT KNOWN, BUT FIND OUT AND REPORT AS YOU HAVE BUT GIVE TIME TO GET RESPONSES FROM THOSE FINDINGS/ANSWERS.